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General Liability claims include:

- Injuries and/or property damage to third party claimants/companies
- Innkeeper's Liability Claims
- Product Liability Claims
- Other types of Liability claims

General Reporting Information

Provide key information shown below with an asterisk, if known, to ensure that the claim is handled by the most knowledgeable claim professional for that type of exposure.

Insured Name*
Provide the entity and/or company name that has a policy with Zurich.

Parent Company Name
Provide, if known, the parent company name, doing business as (DBA), program or management company name to which the location, entity, subsidiary or franchise, or business is associated.

Site Code
Provide the site, location, store, branch or job number associated with the account.





Reporter Information*
Provide the name of the person reporting the claim to Zurich to include his/her role/relationship to the claim in the event additional information is needed to handle a claim with Zurich.

Insured Contact Information*
Provide the contact information of the Zurich insured representative most knowledgeable about the claim.

Accident/Loss Details*
If known, provide the specific details of how, when and where the accident occurred to include the potential severity of damages or injuries sustained.

* Indicates required fields

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Claimant Details*
Provide the claimant/company name, contact information, date of birth, social security number and other available information in order to comply with any state or government insurance claim handling/reporting guidelines.

Injury Details
Provide, if known, all details of the nature and severity of injuries and body parts affected to include if the accident resulted in death. Provide the date of death, if available.

Property Damages
If known, provide the third party property owner's information along with the types and severity of damages to any physical and/or personal property involved in the accident.

Personal and Advertising/Product Injury
Provide the details of the person making the complaint and the type of offense alleged, if applicable. If a product is involved, provide details including the manufacturer, product name, and serial number, if available.

Environmental Exposure
If known, please indicate whether a spill or other environmental exposure (i.e. accidental release of hazmat, diesel fuel, other regulated materials, etc.) occurred that may require emergency environmental clean-up.



Did you know? There are special reporting instructions for these types of claims:

- Employers Benefit Liability
- Employers Liability
- Cyber Liability
- Employment Practices Liability
- Railroad Liability
- Errors and Omissions
- Professional Liability
- Directors and Officers Liability

See the Special Reporting Instructions page for information on how to submit a claim.

Still have questions or need assistance? Contact our Customer Care Center anytime at 800-987-3373

This is intended as a general description of certain types of insurance and services available to qualified customers through the companies of Zurich in North America, provided solely for informational purposes. Nothing herein should be construed as a solicitation, offer, advice, recommendation, or any other service with regard to any type of insurance product underwritten by individual member companies of Zurich in North America, including Zurich American Insurance Company, 1400 American Lane, Schaumburg, IL 60196. Your policy is the contract that specifically and fully describes your coverage, terms and conditions. The description of the policy provisions gives a broad overview of coverages and does not revise or amend the policy. Coverages and rates are subject to individual insured meeting our underwriting qualifications and product availability in applicable states. Some coverages may be written on a nonadmitted basis through licensed surplus lines brokers.

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